Comprehensive Entry Point (CEP) System Subcommittee Meeting Minutes April 30, 2008 1:30 p.m. – 4:30 p.m.

Members in Attendance

Lt. Gov. Peter KinderLes WagnerDorothy KnowlesMelanie MarkhamPhilip MeluginLinda DetringMarvin MerrillCheryl Woodruff

Eric Fink Dr. Nancy Morrow-Howell

Joseph Brinker Brenda Campbell

Carol Scott Bob Bax
Carolyn Chambers Janel Luck

Jo Walker State Representative Rob Schaaf

Carroll Rodriguez

DHSS Staff in Attendance Lieutenant Governor's Office Staff in

Attendance

Jane Drummond

Randy Rodgers Eric Feltner

Jessica Stroupe Cindy Deegan

Vicki Keller Health Management Associates Staff

Lydia Knatcal Attending by Conference Call

Susan Tucker Jason Cooke Barbara Edwards

Welcome and Introductions / Opening Remarks / Committee Charge

Lieutenant Governor Peter Kinder

During his welcome and opening remarks, Lieutenant Governor Peter Kinder asked each of the members to introduce themselves. Additionally, the staff of Health Management Associates* introduced themselves to the committee. The Lieutenant Governor also reviewed the committee charge with members. To see, his full speech, click here.

^{*} Health Management Associates (HMA) are providing professional services related to the projects for MO HealthNet outlined in a Memorandum of Understanding between the State of Missouri, the Missouri Foundation for Health (MFH) and the Health Care Foundation of Greater Kansas City (HCF). One of these projects is to assist

DSS and DHSS in improving accessibility of long-term care services and supports for Missouri's MO HealthNet and non-MO HealthNet populations.

Overview of Binders

Brenda Campbell

Brenda Campbell, Director of the Division of Senior and Disability Services, gave an overview of the contents of the binders provided to each of the committee members. Included in the binders were: a list of committee members and the positions they represent on the committee, reimbursement procedures for expenses incurred as a member of the committee, agenda and handouts for the meeting, a copy of Senate Bill 577, and a section containing information resources regarding comprehensive entry point (including documents and presentations from the 2006-2007 Single Point of Entry Workgroup, 2007-2011 Missouri State Plan on Aging, and past Governor's Advisory Council on Aging recommendations).

It was noted that contact information for committee members would be provided at the next meeting.

Missouri Care Options Presentation

Randy Rodgers, DHSS

The last slide of the presentation now includes updated numbers as requested by several committee members.

MO HealthNet Oversight Committee and MO HealthNet Transition Updates

Amy Woods, DSS

Amy Woods answered questions from members of the committee regarding CCIP and ASOs.

- □ The RFP for CCIP is exclusive. It was awarded through a competitive process in 2006, and is a five-year contract.
- □ ASO stands for Administrative Services Organization.
- ☐ There have been no ASO contracts awarded as of yet.

DMH Network of Care Presentation

Bob Bax, DMH

211 System Presentation

Kay Archer and Pat Cundiff, United Way

Kay and Pat answered questions regarding the 211 operator staff and the quality assurance of the program.

□ 211 staff are from a variety of different backgrounds, ranging from bilingual students to retired individuals who possess a Masters in Social Work.

- □ 211 staff are AIRS accredited or working towards their accreditation.
- □ A random percentage of calls are targeted for quality assurance follow-up to ensure reliability of resources and effectiveness.

National Aging Program Information System (NAPIS) and MO Aging Information Network (MAIN) Presentation

David Sykora, St. Louis AAA

Aging Disability Resource Centers and Brief Overview of other States' systems Cindy Deegan, DHSS

AoA Grant Opportunity

Vicki Keller, DHSS

The members discussed which populations would be included in the grant. While no clear resolution was reached, some committee members felt as though this would only encompass seniors and those with physical disabilities, while others felt MRDD and MI populations should be included in the new system.

It was noted that the deadline to submit for the grant is July 17, 2008; therefore the committee must move quickly in order to have recommendations incorporated into the grant proposal.

Components of a New System

The committee members held a discussion regarding what a new system would look like. Phil Melugin suggested a discussion at the next meeting of what is wrong with the current system in order for the committee to get a clear view of the problems needing to be fixed through a comprehensive entry point system. Several members expressed a concern for this new system to support not only the clients in need, but also their caregivers. Carroll Rodriguez stressed the importance of the new system including not only the Medicaid eligible, but all seniors.

Future Meetings

Eric Feltner let the committee know that the next meeting(s) would focus on looking much more deeply into ADRCs, other states' systems and best practices.

The next meeting dates were discussed, and Brenda Campbell let everyone know that once these dates were finalized, the committee members will be informed.